Structure Type	Description	Pros	Cons
Structure Type Dealer Cost	 Manufacturer or Retailer outsources all underwriting and potentially claim administration to an insurance company and third-party administrator (TPA). Some insurance companies and TPA's are vertically integrated so they do both. Insurance company sets premium based on their calculations plus risk transfer costs and margin Manufacturer or retailer includes their own markup on 	 Simple structure Transfers risk – risk is off the books of the Manufacturer or Retailer Recognize all revenue when contracts are sold Positive marketing spin of a program backed by a highly rated carrier This may be a good structure for brand new programs or programs where there is little claim information available This may also be a good place to start if 'you don't 	 Surrender cash May have no visibility into claims data Limited flexibility on pricing Carrier can raise premiums at its discretion according to contractual agreement No real insight into underwriting performance No share of underwriting profits Surveys consistently demonstrate consumer preference for
Profit Share	 top of the dealer cost and sells contracts Similar to 'Dealer Cost' in many ways, but the carrier agrees to share underwriting profits 	 know what you don't know' Share in underwriting profits can be large May include more transparency into claims 	OEM and Retailer backed programs - Actuarial analysis is often significantly flawed, leading to higher costs, rates, and pricing than
	 Profit share calculations are generated by the carrier according to their actuarial analysis and premium earning patterns Claim administration may reside with the manufacturer or retailer but insurer controls approval Amount and timing of profit share is negotiable depending on several variables, including what you know/don't know 	 patterns and resulting rates Risk transfer – risk is off the books of the Manufacturer or Retailer Recognize all revenue when contracts are sold Positive marketing spin of a program backed by a highly rated carrier 	 necessary Smaller programs (<\$1- 2M annual premium) are often not eligible for profit share arrangements Without cutting-edge risk oversight, the manufacturer or retailer will not understand hidden optimization opportunities
Captive (for a detailed overview, see our blog: " <u>Captive</u> Insurance 101"	 Manufacturer or retailer creates a wholly owned captive insurance company to hold its company-wide risk exposure Can include warranty risk as well as: employee healthcare insurance, workers compensation, product liability, professional liability, etc. The risk is often "fronted" by a carrier who issues a Contractual Liability Insurance Policy (CLP or CLIP) on behalf of the captive Extended Warranty Programs are a good way to diversify a captive portfolio – often not something to create a captive for on its own. 	 Tailored coverage to meet manufacturer's specific needs and risk profile Significantly lower risk transfer costs – if fronted, results in a much lower 'risk fee' Retains 100% of underwriting profits and investment income on unearned premium Control of investment decisions Immediate income recognition if fronted Can have positive tax implications More control over program elements such as pricing, features/benefits, timing of changes, etc. 	 A more complex structure Requires insurance and legal/compliance expertise Requires new-age analytic and modeling capabilities to take full advantage of the benefits of this structure (this 'con' could also be listed on the 'pros' side!)
Warranty Company and/or Self- Insurance	 Manufacturer or Retailer sets aside a certain amount of money internally to cover claims Generally, an insurance carrier is only used if required by various regulatory bodies. 	 Simpler structure Control cash – no payment to insurance company or captive Much more flexibility on pricing, features/benefits, timing, etc. Lower costs, higher margins 	 Retain risk Potential compliance risk May not be a core- competency Without carrier involvement, income may be deferred over the life of the contract